

PRODUCT FEATURES	Bp Allied	Bp Premier	CLINIC to CLOUD	Cutting Edge Software	Cliniko	COREPLUS	eClaims	E-PRACTICE	GenSolve	HEALTHKIT
General										
Pricing - please describe how the pricing works	One off OR Subscription based*	Per user licensing	\$100 Ex GST / HCP	Subscription	Monthly fee	Monthly subscription	2 options, lite and full*	Pricing variable depends upon which health profession	Per FTE Clinician basis only	HealthKit's core software is free and practitioners only pay for the optional add-on products (such as SMS reminders, credit card processing).
Is a Free Trial available?	Yes	yes	Yes	Yes	Yes, 30 days	Yes	No*	Yes	Yes	See above; there is no need for a free trial since the core software is free
Is there a cost to transfer from another system?	Yes	yes	Yes	No	No	No	No*	Yes	Yes - chargeable	There are costs depending on the level of information being migrated. It is free for patient / contact (referrer) details, and small charges for appointment data. We then have set prices for full migrations (invoices, payments, clinical data, attachments) depending on the old system.
Do you offer free Initial Training?	Yes	yes	No	Yes	No, it's not required	Yes	Yes	Yes	No - Small Upfront charge	HealthKit has comprehensive online training and practitioners are guided through this as part of the onboarding process.
Do you offer 24/7 support?	No	no	Soon	Yes	24/5 + some help on weekends	No	Yes*	Technical support 9AM - 9PM AEST	Yes	Yes
Technical										
Is the product Cloud Based?	Yes/No	no	Yes	Yes	Yes	Yes	Lite-yes*	Yes + desktop version.	Yes	Yes
Are Daily backups taken?	Yes	yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes; users can also back up their own data if they choose.
Is data stored in Australia?	Yes	yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Is an Offline Version available (if needed)?	Yes	yes	No	No	No	No	No	Yes	Yes	No
Is the software compatible with any device (Phone/tablet/PC)?	No	no	Yes	Yes	Yes	Yes	Yes*	No	No - windows device	Yes
Does the software run on both Windows and Mac OS?	Yes*	no	Yes	Yes	Yes	Yes	Yes*	Runs on Windows & Windows OS mounted on MAC system	No	Yes
Is a patient portal/app available?	No	yes - beta	Yes	No	No	Yes	no	No	Yes	Yes. This is designed as one single patient portal, so patients can have one HealthKit login and access / share their records with multiple providers and not all providers need to see the same information.
Is the software customisable according to profession?	Yes	no	Yes	Yes	Flexible, not customisable	Yes	Yes billing, No clinical	Yes	Yes	Yes, both in terms of clinical records and preset fees / referral programs
Does it support multi site practices?	Yes	yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Admin Features										
Does it support Group Appointments? (ie classes, group therapy etc)	No	no	Yes	No	Yes	Yes	No	Yes	Yes	Yes
Is Online Appointment Booking available?	No	yes	Yes	No	Yes	Yes	Pending	Yes	Yes	Yes
Does it integrate with MYOB Accounting?	Yes	no	No	No	No	Yes	Pending	Manual	No	In progress
Does it integrate with Xero Accounting?	No	no	Yes	Not currently	Yes	Yes	Pending	Yes	Yes	Yes
Does it work with Tyro Payment terminals?	Yes	yes	WIP	No	No	Yes	Pending	No	Yes	Yes
Does it work with Hicaps?	No	yes	NO	No	No	No	Pending	Yes	Yes	In progress
Does it integrate with Medicare?	Yes	yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes
Does it integrate with NDIS?	No	no	NO	No	No	No	No	No	No	Our system automatically tracks NDIS referrals (including dollar value amount) as well as clinical reports and plans, and automatically completes all NDIS invoices with all relevant eligibility, claiming and referral information. No system connects with NDIS from our understanding (they have not opened their portal for external integration).
Does it allow direct Scanning & Importing of files into the patient record?	Yes	yes	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes
Does it include a Recall and Reminder System?	Yes	yes	Yes	No	Recalls yes, reminder no.	Yes	yes	Yes	Yes	Yes
Does it include SMS integration?	Yes	yes	Yes	No	Yes	Yes	yes	Yes	Yes	Yes
Is there a Stock Control function?	No	no	Yes	No	Yes	Yes	No	Yes	Yes	Yes
Does it include Invoicing?	Yes	yes	Yes	Yes	Yes	Yes	yes	Yes	Yes	Yes
Does it include Expense Management?	Yes	no	No	No	Yes	Yes	no	No	Yes	Yes
Can report templates be Customised?	Yes	yes	WIP	Yes	No	Yes	yes	Yes	Yes	Yes
Is the admin reporting customisable?	Yes	yes	No	Yes	No	Yes	no	No	Yes	Yes
Does it currently offer Kiosk Self Check-in?	No	Yes	APP Checkin on the way	No	No	No	Pending	Yes	No	In progress
Clinical Features										
Secure Messaging Integration	Yes	yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes
Referral and Contacts Management	Yes	yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Customisable Assessment/Progress Notes	Yes	yes	Partially	No	Yes	Yes	No	Yes	Yes	Yes
Clinical Coding of diagnosis	No	yes	No	No	TBD	No	No	Yes	Yes	Yes
Customisable letter templates	Yes	yes	Yes	No	Yes	Yes	yes	Yes	Yes	Yes
Diagrams/Annotatable body parts Scan / Import photos & images to patient files	Yes	yes	Yes	No	Very soon!	Yes	No	Yes	Yes	Yes
Can clinical notes be incorporated into referrals/reports	Yes	yes	Yes	No	No	Yes	No	Yes	Yes	Yes
Voice to Text dictation	Yes	Yes*	Yes	No	No*	Yes	No	No	No	In progress
Customisable Clinical Reporting	Yes	yes	Yes	No	No	Yes	No	Yes	Yes	Yes
Uses shortcuts to minimise typing/improve efficiency	Yes	yes	Yes	No	No	Yes	Yes	Yes	Yes	We use dynamic terms and templates throughout our software which function very similarly to shortcuts. We are also adding further shortcut functionality.
Digital Health Integration (My Health Record/Health Identifiers)	No	yes	Pending	No	No	Pending	Pending	No	Yes	In progress
Website										
Website	www.myPractice.com.au	www.bpsoftware.net	www.cliniccloud.com	www.cesoft.com.au	www.cliniko.com	www.coreplus.com.au	www.au.acsshealth.com	www.e-practice.com.au	www.gensolve.com	www.healthkit.com
Contact Email	sales@bpsoftware.net	sales@bpsoftware.net	hello@cliniccloud.com.au	support@cesoft.com.au	info@cliniko.com	support@coreplus.com.au	sales@acsshealth.com	suparna@e-practice.com.au	rob@gensolve.com	community@healthkit.com
Contact Phone	1300 40 1111		2 8750 5808	1300 237 638	1800 987 645	1300 66 89 88	02 9632 0026	+61 2 8011 3904	0421 468 046	alison@healthkit.com
Contact Name	Jessica White (BP)	Glen	Rafic Habib	Cathy Macmarquis	Joel Friedlaender	Steven Whittington	Michelle		Rob Woodland	

PRODUCT FEATURES	HIPPOCAMP	FRONT DESK	MedicalDirector Clinical or Pracssoft	MEDILINK	Medirecords	Medtech	MMEX	OPIE	OPTOMATE	POWER DIARY
General										
Pricing - please describe how the pricing works	\$12/practitioner/month	2 licencing models for flexibility.	Per user licensing	Pricing is a combined once off cost then depending on the practice locations requirements there may be ongoing costs like for SMS, Clinical, Online bookings etc	monthly fee per practitioner	Per user (full time & Part time)	Annual fee per user	Based upon Number of Users and Locations	Upfront & subscription	Pay-as-you-go plans. No lock in contracts. No setup fees.
Is a Free Trial available?	Yes	Yes	yes	Demo software is very unforgiving in that a client can install a free demo but then be unable to navigate through the experience so I like to contact them and work with them to improve their experience all round. We would normally remote in and install a demo version for them.	yes	yes	Not publicly	No	Yes	Yes
Is there a cost to transfer from another system?	No	Yes	yes	Yes there is normally a export cost. The data needs to be refined ready for the import.	yes	yes	Yes	No	Yes & No	No.
Do you offer free Initial Training?	Yes	Yes	yes	Not normally this is a normal business cost with new software	yes	yes	Yes	Yes	Yes	Yes
Do you offer 24/7 support?	Yes	No	no	Yes	no	no (8am to 8pm weekdays)	No	No	Yes	Yes
Technical										
Is the product Cloud Based?	Yes	Yes + desktop version.	no	No, our Cloud option is being developed now	yes	yes	Yes	Yes	No	Yes.
Are Daily backups taken?	Yes	Yes	yes	This controlled by their IT professional	yes	yes	Yes	Yes	Yes	Yes.
Is data stored in Australia?	Yes	Yes	yes	YES it's the law	yes	yes	Yes	Yes	Yes	Yes.
Is an Offline Version available (if needed)?	No	Yes	yes	It's not cloud based	no	yes	A mobile version under development	Yes	No	No.
Is the software compatible with any device (Phone/tablet/PC)?	Most	No	no	It's built on the Microsoft Platform but can be used by apple once setup	yes	yes	Yes	No	Yes	Yes.
Does the software run on both Windows and Mac OS?	Yes	Yes	no	It's Windows based but with the right apple program will run	yes	yes*	Yes	Yes	No	Yes.
Is a patient portal/app available?	No	No	no	Online bookings are being tested now (May 2017)	yes	yes	Under development	No	No	Yes.
Is the software customisable according to profession? Does it support multi site practices?	Yes	Yes	no	Medilink is one of the only packages to work for all 3 disciplines on the fly (GP, Specialist and Allied Health)	No	yes	Yes	No- Only Orthotics/Prosthetics	Yes	Yes.
Admin Features										
Does it support Group Appointments? (ie classes, group therapy etc)	Yes	Yes.	no	Yes	yes		Yes	No	No	Yes.
Is Online Appointment Booking available?	No	Yes	yes	Yes*	yes	yes	No	Not currently	Yes	Yes.
Does it integrate with MYOB Accounting?	No	No.	no	Yes	no	Yes	Yes*	Not directly	Yes	No.
Does it integrate with Xero Accounting?	No	Due for release 07/2017.	no	Yes	no		Yes*	No	Yes	Yes.
Does it work with Tyro Payment terminals?	No	Yes	yes	Yes	no	yes	Under development	No	Yes	No.
Does it work with Hicaps?	No	Yes	yes	Yes	yes	yes	Under development	No	Yes	No.
Does it integrate with Medicare?	Yes	Yes	yes	Yes	yes	yes	Yes	No	Yes	Yes.
Does it integrate with NDIS?	No	No.	no	In development May 2017	no	No	No	No	No	No.
Does it allow direct Scanning & Importing of files into the patient record?	No	Yes	yes	Yes	yes	yes	Yes	Yes	Yes	Yes.
Does it include a Recall and Reminder System?	Yes	Yes.	yes	Yes	yes	yes	Yes	Yes	Yes	Yes.
Does it include SMS integration?	Yes	Yes*	yes	Yes	yes	yes	Yes	Extra	Yes	Yes.
Is there a Stock Control function?	Yes	Yes.	no	Planned	no	yes	Yes	Yes	Yes	No.
Does it include Invoicing?	Yes	Yes	yes	Yes	yes	Yes	Yes	Yes	Yes	Yes.
Does it include Expense Management?	No	No.	no	No	no	Yes	Under development	Yes	Yes	No.
Can report templates be Customised?	No	Yes	yes	Medilink currently have a large number of reports which 100's of sites use every day	yes	yes	Yes	Partial	Yes	Yes*
Is the admin reporting customisable?	Yes	Yes	no	Medilink currently have a large number of reports which our sites use daily	Yes	yes	Yes	Partial	Yes	Yes*
Does it currently offer Kiosk Self Check-in?	No	No.	yes	Planned	No	yes	No	No	No	No.
Clinical Features										
Secure Messaging Integration	Yes	Yes	yes	Yes	yes	yes	Yes	Yes	Yes	No*
Referral and Contacts Management	No	Yes.	yes	Yes	yes	yes	Yes	Yes	Yes	Yes.
Customisable Assessment/Progress Notes	Yes	Yes	yes	Yes	yes	yes	Yes	Yes	Yes	Yes.
Clinical Coding of diagnosis	Yes	Yes.	yes	No	yes	yes	Yes	Yes	No	No.
Customisable letter templates	Yes	Yes	yes	Yes	yes	yes	Yes	Yes	Yes	Yes.
Diagrams/Annotatable body parts Scan / Import photos & images to patient files	No	Yes	yes	Supplied by the user	yes	yes	Yes	Yes	Yes	No.
Can clinical notes be incorporated into referrals/reports	Yes	Yes	yes	Yes	yes	yes	Yes	Yes	Yes	Yes.
Voice to Text dictation	No	Yes	Yes*	No	yes	yes	Yes	Portions	Yes	No.
Customisable Clinical Reporting	Yes	No.	No	Links to via word	no	yes	Yes	Yes	Yes	No.
Uses shortcuts to minimise typing/improve efficiency	No	Yes	Yes*	Within Words features	yes	yes	Yes	Yes	Yes	Yes.
Digital Health Integration (My Health Record/Health Identifiers)	No	No.	Planned	getting ready member of the MSIA	yes	yes	No	Possibly	No	No.
Website	www.hippocamp.org	www.smartsoft.com.au	www.medicaldirector.com	www.medilink.com.au	www.medirecords.com		www.isahealthcare.com	www.monkeysoftware.com.au	www.powerdiary.com.au	
Contact Email	support@hippocamp.org	timothy@smartsoft.com.au		sales@medilink.com.au	Peter Birch		info@isahealthcare.com	gaulcpo@oandp.com	sales@monkeysoftware.com.au	support@powerdiary.com.au
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PRODUCT FEATURES	PPMP	Reception Star	Stat Health	SUNIX	WHITEBOARD	Zedmed
General						
Pricing - please describe how the pricing works	1. Desktop licenced version. 2. Cloud version with saas pricing	No lock in contract. Monthly fee. Discount for Annual pre-payment.	Stat Health	Monthly subscription of Upfront purchase	Monthly fee per user	Provider Based
Is a Free Trial available?	Yes	No	No*	No	Yes	Yes
Is there a cost to transfer from another system?	No	No	Yes*	TBC	TBD	Yes
Do you offer free Initial Training?	Yes	Yes	Yes*	TBC	Yes*	No
Do you offer 24/7 support?	Yes	No	Yes	TBC	Yes	No
Technical						
Is the product Cloud Based?	Yes, we offer a Cloud version & Desktop version	Yes	Yes*	Yes	Yes	No
Are Daily backups taken?	Yes	Yes	See hardware specification http://stathealth.com.au/hardware-and-software-specifications/	Yes	Not required	No
Is data stored in Australia?	Yes	Yes		Yes	Yes	Yes
Is an Offline Version available (if needed)?	Yes	No	No	Yes	No	Yes
Is the software compatible with any device (Phone/tablet/PC)?	Yes	Yes	Yes	Yes	Yes	Tablet or PC
Does the software run on both Windows and Mac OS?	Yes	Yes	Yes	Yes	Yes	Windows only
Is a patient portal/app available?	No	Not yet	No	TBC	No	No
Is the software customisable according to profession?	Yes	Yes	Yes	Yes*	No	Yes
Does it support multi site practices?	Yes	Yes	Yes	Yes	Yes	Yes
Admin Features						
Does it support Group Appointments? (ie classes, group therapy etc)	Yes	Yes	TBC	Yes	No	No
Is Online Appointment Booking available?	Yes	Not yet	Yes	Yes	No	Yes
Does it integrate with MYOB Accounting?	Yes	Not yet	Yes	Yes	No	No
Does it integrate with Xero Accounting?	Yes	Not yet	Yes	Yes	No	No
Does it work with Tyro Payment terminals?	Yes	Yes*	Yes	No	No	Yes
Does it work with Hicaps?	Yes	No	Healthpoint only	Yes	No	No
Does it integrate with Medicare?	Yes	Not yet	Yes	Yes	No	Yes
Does it integrate with NDIS?	No	Not yet	TBC	No	No	No
Does it allow direct Scanning & Importing of files into the patient record?	Yes	Yes	Yes	Yes	Yes	Yes
Does it include a Recall and Reminder System?	Yes	No	Yes	Yes	No	Yes
Does it include SMS integration?	Yes	Yes	Yes	Yes	No	Yes
Is there a Stock Control function?	Yes	No	No	Yes	No	No
Does it include Invoicing?	Yes	Yes	Yes	Yes	No	Yes
Does it include Expense Management?	No	No	No	Yes	No	No
Can report templates be Customised?	No	No	Yes	Yes	Yes	Yes
Is the admin reporting customisable?	No	No	Yes	Yes	Yes	Yes
Does it currently offer Kiosk Self Check-in?	Yes	No	No	Yes	No	Yes
Clinical Features						
Secure Messaging Integration	Yes	No	Pending release	Pending	Yes*	Yes
Referral and Contacts Management	Yes	Yes	Yes	Yes	Yes	Yes
Customisable Assessment/Progress Notes	Yes	Yes	Yes	Yes	Yes	No
Clinical Coding of diagnosis	Yes	No	Yes	Yes	Yes	Yes
Customisable letter templates	Yes	No	Yes	Yes	No	Yes
Diagrams/Annotatable body parts Scan / Import photos & images to patient files	Yes	Yes	Yes	Yes	No	Yes
Can clinical notes be incorporated into referrals/reports	Yes	No	Yes	Yes	Yes	Yes
Voice to Text dictation	Yes	No	Yes	Yes*	No	No
Customisable Clinical Reporting	Yes	No	Yes	Yes	Yes	Yes
Uses shortcuts to minimise typing/improve efficiency	Yes	No	Yes	Yes	No	Yes
Digital Health Integration (My Health Record/Health Identifiers)	No	Not yet	Yes	No	Yes	Yes

Website	www.ppmp.com.au	www.stathealth.com.au	www.sunixvision.com	www.whiteboard-clinic.com	www.zedmed.com.au
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